

2018

Cyber Risk Summit

Toronto
February 23, 2018

Agenda

7:30AM-8:15AM

Check In & Breakfast

Sponsored by **FASKEN**

8:15AM-8:30AM

Opening Remarks

8:30AM-9:30AM

Session 1: Claims & Losses Update

- Breaches: The types of claims and losses insurers are paying
- Costs: Where and what they are
- Claims Study: Industries, trends and values

Panelists

Scott Pidduck (M), QBE
 Michael Phillips, Beazley
 Madeleine Dinnissen, Chubb
 Mark Greisiger, NetDiligence®
 Eric Dolden, Dolden Wallace Folick LLP

9:30AM-10:00AM

Break

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10:00AM-11:00AM

Session 2A: Claims Walk Through Process from a Policyholder View

- Panel Counsel and Vendor Selection
- Notice Issues
- Application of Sublimits and Retroactive Dates
- Lessons Learned from a Risk Manager Perspective

Panelists

Meike Payne (M), Chubb
 Michael Bourgeois, QBE Canada
 Ruth Promislow, Bennett Jones
 Catherine Hagerman, Queens University
 Denise Ernst, Queens University

Key

NETWORKING

GENERAL SESSION

RISK MANAGER/BEGINNER TRACK

INSURANCE TRACK

NetDiligence®

10:00AM-11:00AM

Session 2B: Underwriting Process

- Bridging information gaps between underwriters, brokers and insureds
- How can technology and automation assist in the underwriting process?
- Incentivizing insureds to provide relevant underwriting information

Panelists

Jenny Soubra (M), Allianz Global Corporate & Specialty
Lindsey Nelson, CFC Underwriting Ltd.
Jeremiah Tonn, Marsh Canada Ltd.
Joe DePaul, Willis Towers Watson
Greg Markell, Ridge Canada

11:00AM-12:00PM

Session 3A: Vendor Issues: Reviewing Contracts for the Risk Manager

- What is at risk?
- Vendor risks by industry
- The legal landscape
- Indemnification
- Vendor vetting, engagement and management

Panelists

Patrick Bourk (M), Integro Insurance Brokers
Imran Ahmad, Miller Thomson LLP
Warren Cooney, Axis
Samit Shah, Bitsight
Marie Endicott, Region of York

11:00AM-12:00PM

Session 3B: Sector Risk Round Robin

- Healthcare
- Manufacturing
- Professional Services
- Municipalities

Panelists

Joel Heft (M), Equifax Ltd.
Greg Irvine, Zurich Canada
Geoffrey Kendrick, Berkshire Hathaway Specialty Insurance
Adam Briklyn, Professional Risk Underwriters
Terri Mason, CNA

12:00PM-1:30PM

Lunch

Ransomware 101: A Walkthrough of a Case

- Loss concerns of ransomware
- Is the traditional insurance vendor panel the right way to respond?
- When should you and how do you pay ransom?
- Pitfalls even when ransom paid

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Panelists

Shelley Ma, Kivu Consulting
Winston Krone, Kivu Consulting

1:30PM-2:30PM

Session 4: Cyber Risk Legal Update

- Breach litigation and class action update and impacts
- Privacy Commissioner requirements and expectations
- Legislative changes regarding breach notification
- Legal risk management, settlements and defences
- GDPR: Breach Response and Canadian Organisations

Panelists

Alex Cameron (M), Fasken Martineau DuMoulin LLP
Abubakar Khan, Office of the Privacy Commissioner of Canada
Brian Beamish, Information and Privacy Commissioner of Ontario
Ian Birdsey, Pinsent Masons LLP

2:30PM-3:00PM

Break

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3:00PM-4:00PM

Session 5A: Coverage Gaps and Overlaps

- Gap and Cross-Over Analysis
- How do you align policies?
- Exclusions for clarity
- Avoiding Overlaps and Doubling Up

Panelists

Francine Armel (M), Beazley Canada
Chris McKibbin, Blaney McMurtry LLP
Scott Kannry, Axio Global
David Clark, Travelers Canada
Neil Moloney, Risk Balance

3:00PM-4:00PM

Session 5B: The Future of Cyber Insurance

- What difference will cyber incidents make?
- How will future technology shape future cyber insurance?
- What forces will shape future cyber policies?

Panelists

Julie Himo (M), Norton Rose Fulbright LLP
Ruby Rai, AIG
Brian Rosenbaum, Aon Reed Stenhouse Inc.
Michael Loeters, PROLINK Insurance
Aneesha Ruffudeen, Deloitte

4:00PM-5:00PM

Session 6A: Security Solutions for Emerging Breach Trends

- Emerging Breach Trends
- Pre-Breach Services
- Incident Response Planning and Review

Panelists

Dan Michaluk (M), Hicks Morley Hamilton Stewart Storie LLP
Barry Boyd, The Collinson Group
Bill Hardin, Charles River Associates
Doug Clare, FICO
Jonathan Fairtlough, Kroll Cyber Security

4:00PM-5:00PM

Session 6B: Beyond Third Party Exposure

- First Party Exposures
- Non-Affirmative (Silent) Cyber
- Reinsurance
- Systemic Risk

Panelists

Patrick Bousfield (M), Capsicum Reinsurance Brokers
Matthew Waller, Tarian Underwriting Ltd.
Ivan Au, Sovereign General Insurance Company
Ashwin Kashyap, Symantec
Kara Owens, TransRe

5:00PM-6:30PM

Reception

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