2019



Philadelphia
June 12 - 14, 2019

# **Chairs**

Julie Eichenseer, Guidewire: Cyence Risk Analytics | Meghan Hannes, Hiscox Laurie Kamaiko, Saul Ewing Arnstein & Lehr | Andrew Lea, CNA | Rob Rosenzweig, Risk Strategies

# **Agenda**

# Wednesday, June 12

12:00 PM - 2:00 PM

Women in Cyber Lunch

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SAUL EWING ARNSTEIN

## 3:00 PM - 4:30 PM

## Workshop A: Interactive Breach Scenarios

- An understanding of the more recent, and prevalent, cyber security threats
- An overview of legal, compliance and response obligations
- Strategies on dealing with hackers and media during a breach
- How to mount a response and what services and products to include

# Workshop B: Interactive Breach Scenarios

- An understanding of the more recent, and prevalent, cyber security threats
- An overview of legal, compliance and response obligations
- Strategies on dealing with hackers and media during a breach
- How to mount a response and what services and products to include

### **Panelists**

Andrew Liuzzi (M), Deloitte Ian Kelly, ID Experts Melissa Ventrone, Clark Hill PLC Bilal Malik, Stroz Friedberg Brian Thornton, ProWriters

### **Panelists**

Hans Allnutt (M), DAC Beachcroft Micah Howser, NetDiligence Joe Mann, Arete Advisors Allen Burzen, Equifax Erin Walters, USI John Cleary, Polsinelli Joe Niemczyk, Markel





## 3:00 PM - 4:30 PM cont.

## Workshop C: Cyber Claims Handling Best Practices

- Distinguishing carriers
- Readiness of the claim unit who will actually handle a cyber claim
- Mitigating derivative risk to the policyholder and reducing cost for the insurer
- How are claims adjusted and processed
- How are vendors selected
- Coordination between lines

### **Panelists**

Karen Painter Randall (M), Connell Foley Jena Valdetero, Bryan Cave Richard Sheridan, Berkley Cyber Risk Solutions Karrieann Couture, CNA Jason Rebholz, Moxfive

# Workshop D: Ethics: Cyber Security & Social Engineering for Lawyers and Law Firms

- Common and Unique Risks & Vulnerabilities for Law Firms and the Data they Process
- Risk Assessment and Verification Process
- Regulatory Guidance, Privacy Obligations & ABA Opinion 483 on Cybersecurity
- Lawyer's Professional Liability & Third Party Claims
- Internal Safeguards: Privacy Policies, Monitoring Software, Social Engineering Training
- Incident Response Planning

### **Panelists**

Stu Panensky (M), FisherBroyles Larry Hershman, Black Cipher Jennifer Beckage, Beckage LLC Jack Barrett, Bennett Bricklin & Saltzburg LLC Elissa Doroff, AXA XL

## 5:00 PM - 7:00 PM

**Opening Reception** 

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# Thursday, June 13

7:00 AM - 8:30 AM

Check In & Breakfast

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### 8:30 AM - 9:00 AM

**Opening Remarks** 

## 9:00 AM - 9:45 AM

### Claims and Losses Update: 2019 Trends

- A Review of the 2019 NetDiligence Cyber Claims Study
- Types of claims being covered
- Examination of cost
- Claims notice and claims handling

### **Panelists**

Laurie Kamaiko (M), Saul Ewing Arnstein & Lehr Mark Greisiger, NetDiligence John Speis, Axis John Mullen, Mullen Coughlin Robert Flowers, Travelers





### 9:45 AM - 10:45 AM

# Breakout A: Non-Affirmative Cyber from 50,000 Feet

- Definitions
- Non-affirmative impact in non-cyber lines
- Coverage considerations
- Product development and solutions

# Breakout B: United States Regulatory Update

- State Attorney General Update
- New state regulatory frameworks
- Rival common practices and standards

# Breakout C: Cybersecurity Frameworks: NIST 101

- NIST Definitions and effective risk management
- Five Categories in NIST
- Critical activities and metrics
- Tools and services
- Tracking results

### **Panelists**

Jon Laux (M), Aon Anthony Shapella, AIG Pantea Vaziri, Allianz Richard DePiero, Sompo

### **Panelists**

Dave Navetta (M), Cooley

Tim Murphy, Office of the Attorney General of Pennsylvania

Ryan Kriger, Office of the Attorney General of Vermont

Travis LeBlanc, Cooley

### **Panelists**

Drew Walter (M), Axis Matt Barrett, Cyber ESI

Jon Schoonmaker, Data Risk Reduction, LLC

Robert Olsen, Ankura

### 10:45 AM - 11:15 AM

Break

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### 11:15 AM - 12:15 PM

### Breakout A: Cyber Risk Quantification

- The impact of cyber risk quantification to the growth of the insurance market
- Current approaches the strengths and weaknesses
- Lessons from other types of risk
- Utilization of techniques such as Machine Learning and Al
- End goals of cyber risk quantification techniques

### **Breakout B: Class Action Certifications**

- Overview of class action law and application to cybersecurity litigation
- Recent trends
- Role and importance of expert testimony
- Practical tips for companies, defense counsel and plaintiff's counsel

### **Panelists**

Julie Eichenseer (M), Guidewire Matthew Silley, CyberCube Analytics Kara Owens, Markel Tom Harvey, RMS Peter Armstrong, Munich Re

### **Panelists**

Christina Terplan (M), Clyde & Co. Doug Meal, Orrick LLP James Pizzirusso, Hausfeld LLP





### 11:15 AM - 12:15 PM cont.

# Breakout C: Bug Bounty Programs

- Definitions & development of this industry
- Setting standards and payouts
- Legal exposures
- Case Study: Reporting a vulnerability
- Insurance implications

### **Panelists**

Ron Raether (M), Troutman Sanders LLP Matthew Honea, Guidewire Deborah Chang, HackerOne John Farley, A.J. Gallagher

### 12:15 PM - 1:45 PM

# Lunch with Keynote by Chris Rock & Toby Merrill Award of Excellence

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## 1:45 PM - 2:45 PM

# Breakout A: Cyber and Non-Cyber: Getting Coverage Right

- Exisiting Cyber coverage approaches to bodily injury, tangible property damage, etc.
- Coverage provided by non-cyber property & casulty insurance products
- Preferred approaches to coverage
- Best practices for seeeking the right coverage

# Breakout B: GDPR: A Year in Review

- GDPR: Report on regulatory actions
- How are US companies preparing
- Other regulatory changes
- Opportunities and challenges for vendors

## Breakout C: MS Office 365 Security Issues

- Threats and vulnerabilities
- Problems incorporating into existing policies/tech stack
- Enhancing security and reducing frequency of compromises
- Investigation and remediation
- Limiting exposure in a breach

### **Panelists**

Nick Economidis (M), Crum & Forster Bob Parisi, Marsh Gail Arkin, Berkley Cyber Risk Solutions Kim Horn, Beazley

### **Panelists**

Jennifer Coughlin (M), Mullen Coughlin LLC Ian Birdsey, Pinsent Masons LLP Ryan Kriger, Office of the Attorney General of Vermont Lauren Winchester, Beazley Michael Breummer, Experian

### **Panelists**

David Rock (M), Allied World
David Nides, KPMG
Devon Ackerman, Kroll
Dominic Paluzzi, McDonald Hopkins





### 2:45 PM - 3:45 PM

## Breakout A: Cyber War & Terrorism

- Territorial consideration
- Nature of state sponsored attacks
- Challenges in attribution
- Coverage provisions

### Breakout B: Sector Risk: Healthcare

- Cyber crime in the Healthcare Indusrty
- Market Response: Coverage Developments
- Healthcare Organizations Now: On the Offensive

### **Panelists**

Andrew Lea (M), CNA
Jack Koons, Unisys
Raveem Ismail, Fractal Industries
Christopher Keegan, Beecher Carlson
Josh Ladeau, Aspen

### **Panelists**

Kimberly Holmes (M), TDC Specialty Cinthia Motley, Dykema James Burns, CFC Mark Eggelston, Health Partners Plans Steve Timmerman, Red Seal

# Breakout C: Applying E-Discovery and Forensic Techniques to Incident Response

- Leveraging traditional methods of data identification in incident response
- Enhancing cyber investigations through machine learning and advanced analytics
- Efficiencies gained from using traditional e-discovery techniques
- Case studies

### **Panelists**

Gregory Bautista (M), Wilson Esler Larry Brown, Epiq Global Carolyn Purwin, Cipriani & Werner Deborah Hirschorn, AIG Nathan Little, Gillware

## 3:45 PM - 4:15 PM

Break

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# 4:15 PM - 5:00 PM

### Forensics War Stories

- Ransomware
- Business Email Compromise
- Insider Threat

### **Panelists**

Robert Rosenzweig (M), Risk Strategies
Jarrett Kolthoff, Speartip
Michael Lotas, Arete Advisors
Andrew Obuchowski, Charles River Associates

## 5:00 PM - 6:30 PM

Reception

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# Friday, June 14

7:00 AM - 8:00 AM

Breakfast

# 8:00 AM - 9:00 AM

# Public-Private Sector Threat Intelligence

- Overview of FBI Internet Crime Complaint Center (IC3) Database & the National Cyber-Forensics & Training Alliance (NCFTA)
- Importance of threat actor identification and attribution
- Threat Intelligence technology and methods

### **Panelists**

Vinny Sakore (M), NetDilgence Ryan J. Leszczynski, FBI Richard Goldberg, Lewis Brisbois Luke Emrich, RSM Daniel Tobok, Cytelligence

## 9:00 AM - 10:00 AM

# Breakout A: Ransomware: Pay or No Pay?

- Why Not?
  - Law enforcement says, "Don't do it! It only encourages crime."
  - You will be branded as a repeatable target (aka "Sucker")
  - You might not get your data back
- Then again, maybe you should
  - Cyber Policies might cover this!
  - Quicker and cheaper than fighting it
  - Might be your only option

### **Panelists**

Elizabeth Dill (M), Lewis Brisbois Bisgaard & Smith Winston Krone, Kivu Anthony Dolce, Chubb Ben Stone, FBI

### Breakout B: Sector Risk: Construction

- Challenges of underwriting
- Unique vulnerabilities
- Cost of policies
- Regulatory oversight

### **Panelists**

Eric Stern (M), Kaufman Dolowich Voluck Souwei Ford, Willis Towers Watson Doug Clare, FICO Adam Cottini, Crowdstrike John Merchant, Ascent Underwriting

# Breakout C: ILS: Finding the Cyber Comfort Zone

- Challenges and opportunities
- Barriers to entry
- Why ILW are gaining traction
- What future cyber risks will propel action by the ILS?

### **Panelists**

David Kaplon (M), BAM Ian Newman, Capsicum Re Ari Chatterjee, Envelop Risk Anthony Cordonnier, Swiss Re

# 10:00 AM - 10:30 AM

### Break





### 10:30 AM - 11:30 AM

# Breakout A: Demystifying Insurer Claims Models

- Understand the different methods for placing business in London
- Discuss claims authority & agreement parties
- Compare respective approaches to how the insured accesses services under the policy
- Biggest area of Coverage Disputes
- How to ensure a positive claim experience

### **Breakout B: Biometrics**

- What is biometric information and how/why is it collected and used?
- Technology that collects biometric information
- Biometric privacy liability landscape and class action lawsuits
- Employment Practices Liability (EPL) and coverage issues
- Compliance with biometric privacy laws

### **Panelists**

Dan Burke (M), Woodruff Sawyer Lyndsey Bauer, Paragon Brokers Tony Kriesel, Hiscox London Market Mike Schmitt, Tarian Underwriting Jamie Bouloux, Emergin Risk

### **Panelists**

Shannon Groeber (M), Marsh JLT Specialty Evan Fenaroli, Philadelphia Insurance Companies Doug Howard, RSA Melissa Siebert, Shook Hardy

## Breakout C: U.S. Department of Justice's View on Best Practices in Cybersecurity

- DOJ Cyber Guidance updates
- Dos and Don'ts of monitoring your network
- How can the DOJ and FBI support victims of cyber attacks
- Lessons learned

#### **Panelists**

Adam Saltzman (M), Buchanan Ingersoll & Rooney PC Joseph Swanson, Carlton Fields Leonard Bailey, DOJ Ben Stone, FBI Sam Rubin, Crypsis

## 11:30 AM - 12:15 AM

### Reinsurance

- Coverage and claims
- Modeling aggregation
- Silent Cyber
- Clash coverage

### **Panelists**

Noel Pearman (M), AXA XL Josh Pyle, CyberCube Analytics Patrick Bousfield, Capsicum Re Gina Pilla, Arch Re Matthew Prevost, Chubb

# 12:15 PM

## Adjourn

