

2019

Cyber Risk Summit

Toronto
April 3 - 5, 2019

Chairs

Patrick Bourk, Hub International Canada | Alex Cameron, Fasken Martineau | Eric Dolden, Dolden Wallace Folick LLP
Catherine Evans, Marsh | Greg Irvine, Zurich Canada | Terri Mason-Benjamin, CNA
Daniel Tobok, Cytelligence | Greg Vanier, Edelman

Agenda

Wednesday, April 3

12:00 PM - 2:00 PM

Women in Cyber Lunch

5:30 PM - 7:00 PM

Opening Reception

Thursday, April 4

7:30 AM - 8:30 AM

Check In & Breakfast

Sponsored by **FASKEN**

8:30 AM - 8:45 AM

Opening Remarks & Keynote

8:45 AM - 9:45 AM

2018 Claims & Losses Update

- A Review of the 2018 NetDiligence Cyber Claims Study
- Types of claims being covered
- Examination of cost

Panelists

Patrick Bourk (M), Hub International Canada
David Clark, Travelers Canada
Madeleine Dinnissen, Chubb
Mark Greisiger, NetDiligence
Michael Phillips, Beazley Canada Limited

NetDiligence®

9:45 AM – 10:45 AM

Canadian Regulatory Update: So we finally have our regs, what now?

- Legal and regulatory update
- Breach reporting statistics, trends and lessons
- Investigations and enforcements actions
- Use of audit powers and related tools
- Working with law enforcement and government

Panelists

Alex Cameron (M), Fasken
Brian Beamish, Information and Privacy Commissioner of Ontario
Jill Clayton, Information and Privacy Commissioner of Alberta
Abubakar Khan, Office of the Privacy Commissioner of Canada

10:45 AM - 11:15 AM

Break

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11:15 AM - 12:15 PM

Breakout A: Cyber as a Peril vs Cyber as a Coverage

- History and evolution of cyber coverage
- Coverage under Cyber, Property, CGL, Crime and current evolution
- Issues and challenges
- What's next?

Panelists

Terri Mason-Benjamin (M), CNA
Erica Davis, JLT Re
Scott Kannry, Axio Global
David Mackenzie, Blaney McMurtry
Scott Pidduck, QBE Canada

Breakout B: Litigation Update

- Causes of action to establish liability
- Vicarious liability for employee misconduct
- Director and officer liability
- Legal and industry standards
- Defences and practical steps to avoid liability

Panelists

Francine Armel (M), Beazley Canada Limited
Ted Charney, Charney Lawyers
Katherine Kolnhofer, Bell Temple LLP
Dan Michaluk, Hicks Morley Hamilton Stewart Storie LLP

12:15 PM - 1:45PM

Lunch

Sponsored by  cfc

1:45 PM - 2:45 PM

Breakout A: Business Interruption and Contingent BI

- How does a business interruption claim occur?
- How would different industries look at a BI loss?
- What are the steps in evaluating and calculating the loss?
- Mitigating BI exposure

Panelists

Catherine Evans (M), Marsh
John Coletti, AXA XL
Angela Feudo, QBE Canada
Lindsey Nelson, CFC Underwriting Ltd.
Brian Rosenbaum, Aon Reed Stenhouse Inc.

Breakout B: Let's talk money: What is my exposure for a privacy breach?

- What was the 2018 damages trend line on snooping and exfiltration cases?
- What does the claimant receive if there are no actual out of pocket damages?
- How does the award go up if the claimant says he or she experienced distress over the breach?
- How do Judges calculate aggregate damages when it is a class action?
- Doubling up: can claimants get both statutory damages and "Judge made" damages?

Panelists

Eric Dolden (M), Dolden Wallace Folick LLP
Cathy Beagan Flood, Blake, Cassels & Graydon LLP
Gerry Gill, Dolden Wallace Folick LLP

2:45 PM - 3:45 PM

Breakout A: Adjusting a BI Claim

- Real mechanics of adjusting BI losses
- Analogs between BI and property
- Coverage wording
- Mitigating BI exposure

Panelists

Karl J Belanger (M), HUB International
Joe Fidilio, AIG
Luc-André Girard, BBCG Claims Services
Simon Oddy, Baker Tilly

Breakout B: Security Solutions for Emerging Breach Trends

- Emerging breach trends
- Pre-breach planning & services
- Incident response planning and review
- Anti-forensics behavior

Panelists

Daniel Tobok (M), Cytelligence
Barry Boyd, Collinson
Adam Cottini, CrowdStrike
Julian Durand, CyberLucent
Éloïse Gratton, Borden Ladner Gervais LLP

3:45PM – 4:15 PM

Break

4:15 PM - 5:00 PM

CISO Round Up

- Integrating risk management into the insurance process
- Technological focus on current threats and priorities
- Governance and compliance within their role

Panelists

Shelley Ma (M), Kivu Consulting
Brenda McCulloch, Teranet
Alan Levine, Cyber Security Advisor
Aman Raheja, Bank of Montreal

5:00 PM - 6:30 PM

Reception

Friday, April 5

7:00 AM - 8:00 AM

Breakfast

Sponsored by



8:00 AM - 9:00 AM

Breakout A: Quantifying Silent Cyber Risk

- Cyber and digital risk is increasingly pervasive across all classes of insurance
- How cyber-attacks trigger silent (non affirmative) coverage
- Best Practices building a non-affirmative cyber risk management framework
- Modeling silent cyber

Panelists

Patrick Bousfield (M), Capsicum Re
Kelly Castriotta, Allianz
Alexandre Juneau, Zurich Canada
Scott Stransky, AIR

Breakout B: People Problems

- Current trends in self-induced breaches
- Prevention and mitigation
- Negligent insider vs. malicious insider
- Workplace culture that protects the organization
- How insurance looks at this

Panelists

Ruth Promislow (M), Bennett Jones
Jennifer Beckage, Beckage PLLC
Manish Khera, EY
Michéle Lawson, Willis Towers Watson
Melinda Parker Thompson, Sovereign General

9:00 AM - 10:00 AM

Breakout A: Sector Risk: Retail and Franchise

- Privacy regulations specific to retail
- PCI Compliance
- Current and emerging risks
- Key coverage considerations
- Reducing cyber risk

Panelists

Matthew Davies (M), Chubb
Jonathan Fairtlough, Kroll Cyber Security
Julie Himo, Norton Rose Fulbright
Dan Lewis, Arthur J. Gallagher Ltd.
Jeremiah Tonn, Zurich Canada

Breakout B: Cannabis and Cyber Risk

- Insurability of cannabis industry and filling the gaps
- Cyber liability exposure
- Regulatory concerns
- Data security risks by providers and supporting vendors

Panelists

Cory Verconich (M), Marsh
Andy Obuchowski, Charles River Associates
Tim Purdie, Aphria
Daanish Samadmoten, Fasken

10:00 AM - 10:30 AM

Break

10:30 AM – 11:30 AM

Breakout A: Cyber Cat: Are we ready?

- Claims preparedness
- Vendor aggregation
- Expert exhaustion
- Coverage and client expectations

Panelists

Jacqueline Detablan (M), CNA
Danielle Smith, RMS
Jeremy Platt, Guy Carpenter
Aaron Basilius, Munich Re
Ruby Rai, AIG

Breakout B: Breach Communications and the Media

- Balancing legal risk/regulatory disclosure requirements with reputational risk
- Brand recognition and the lifecycle of news coverage
- Scrutiny on impacted business post-notification
- Tension between impacted organization and media

Panelists

Greg Vanier (M), Edelman
Imran Ahmad, Blake, Cassels & Graydon LLP
Joe Fish, Equifax
Ari Indyk, Edelman

11:30 AM - 12:15 PM

International Regulatory Update

- GDPR: Report on Early Days
- California and NY DFS
- Regulatory Guidance and Enforcement under new laws
- Litigation Update
- Insurance Response
- Case Study

Panelists

Greg Irvine (M), Zurich Canada
Michael Bruemmer, Experian
Andrew Lewis, Hiscox
Cinthia Motley, Dykema

12:15 PM

Adjourn